

WeVox

Energize your team with honest communication cycle

About the Score For Owner

Agenda

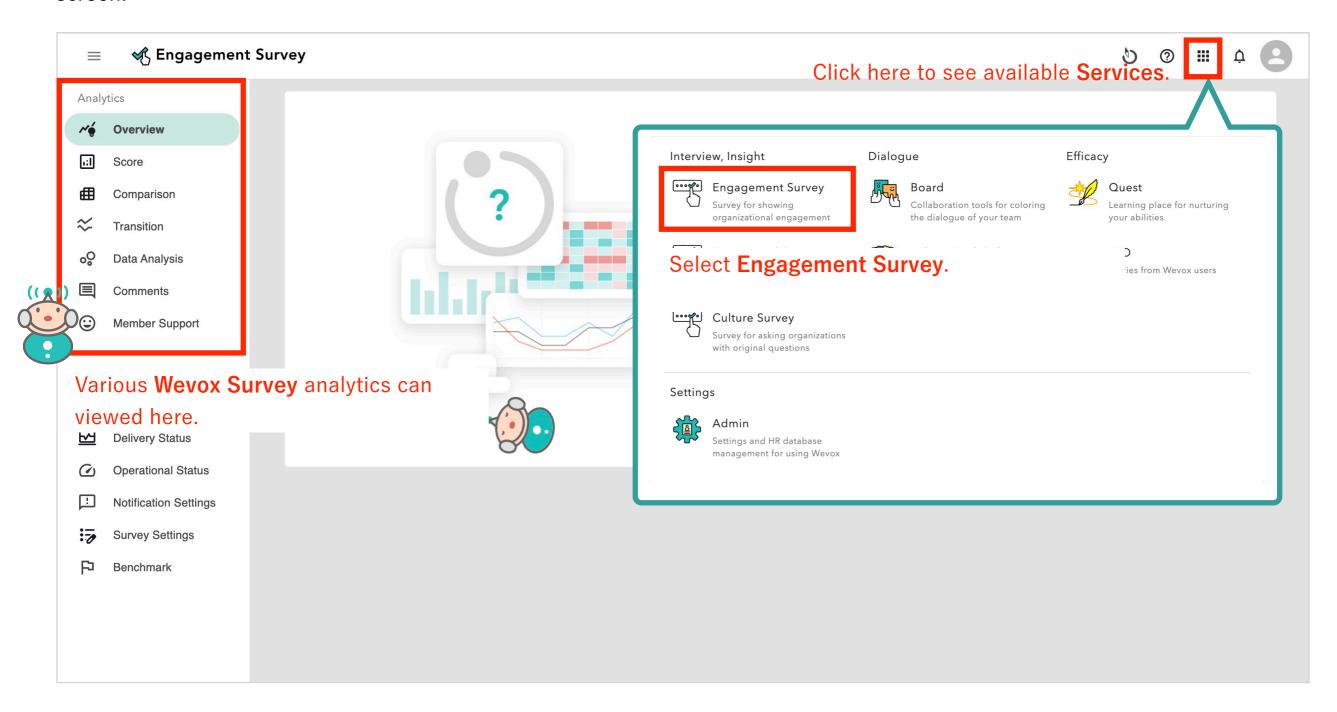
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How to Navigate Wevox Engagement.

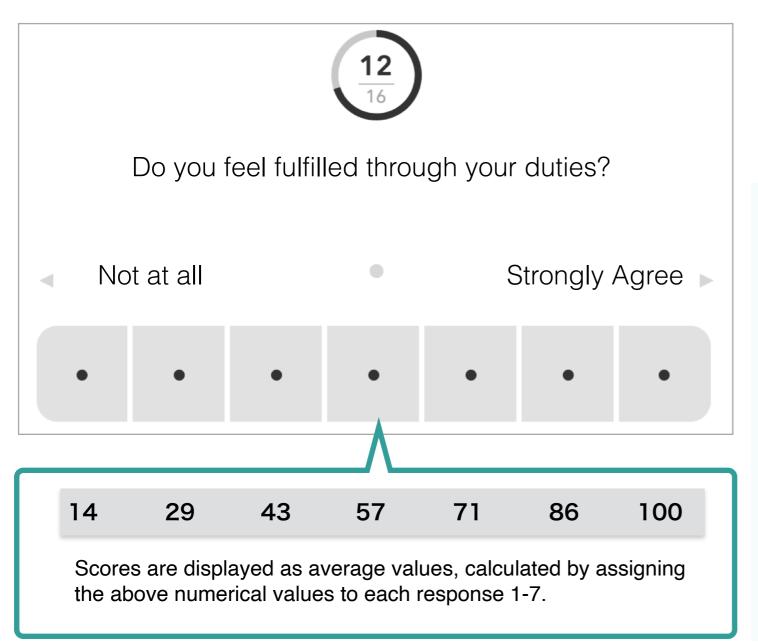
To open the **Wevox Engagement** screen, click **Service** in the upper right-hand of the screen and select **Engagement Survey** from the menu.

Various survey analytics and results can be viewed by clicking on a category under **Analytics** on the left-hand side of the screen.



Score - What is a Wevox Score?

The **Wevox Score** is calculated based on survey responses.



To help you interpret scores, they are broken down into graphs, trends and other easy-tounderstand analytics.

Tips for Understanding Scores

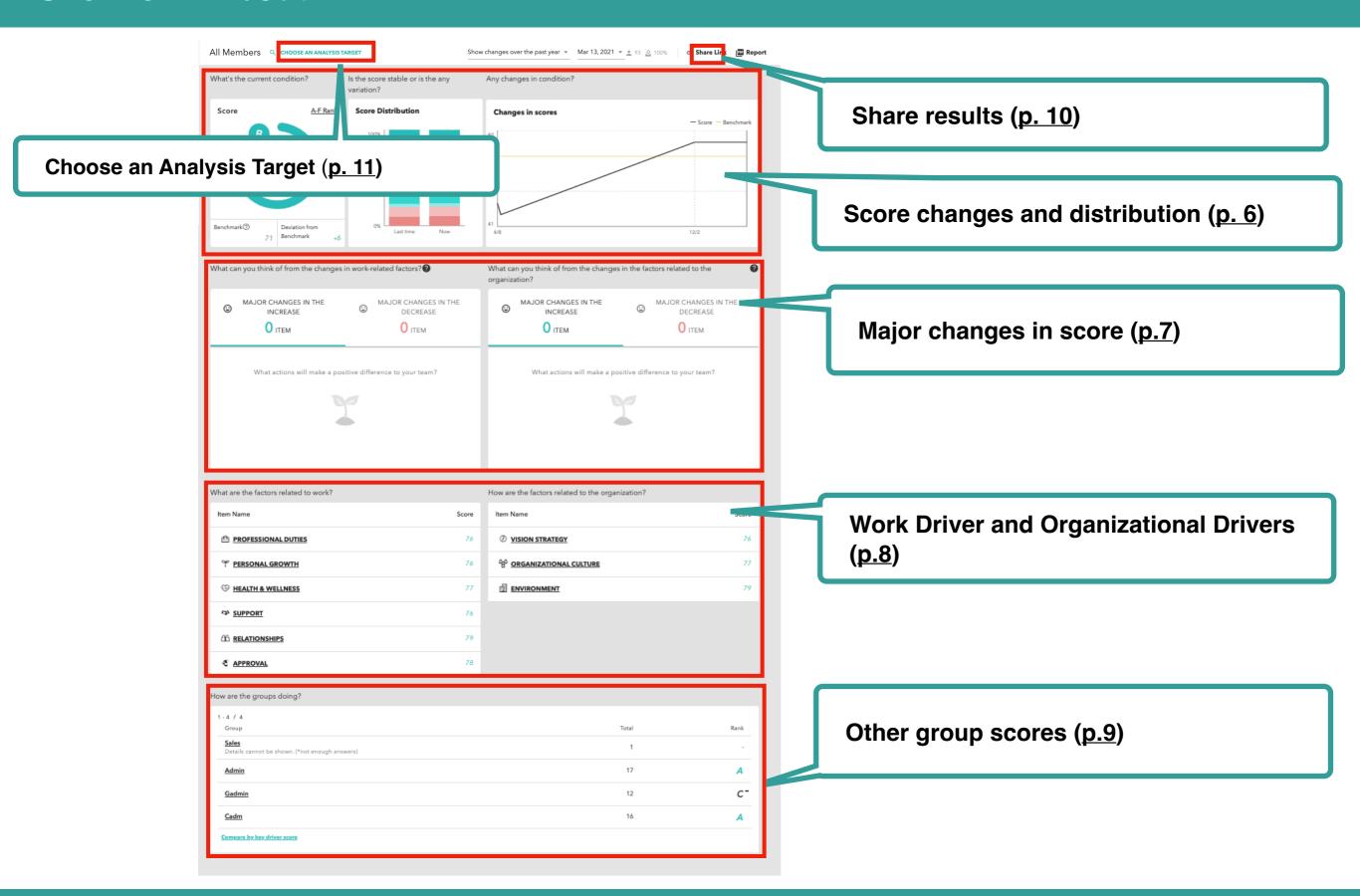
Always check score distribution.

In some cases, responses will be evenly distributed between the seven choices, while other times they may be polarized between positive and negative.

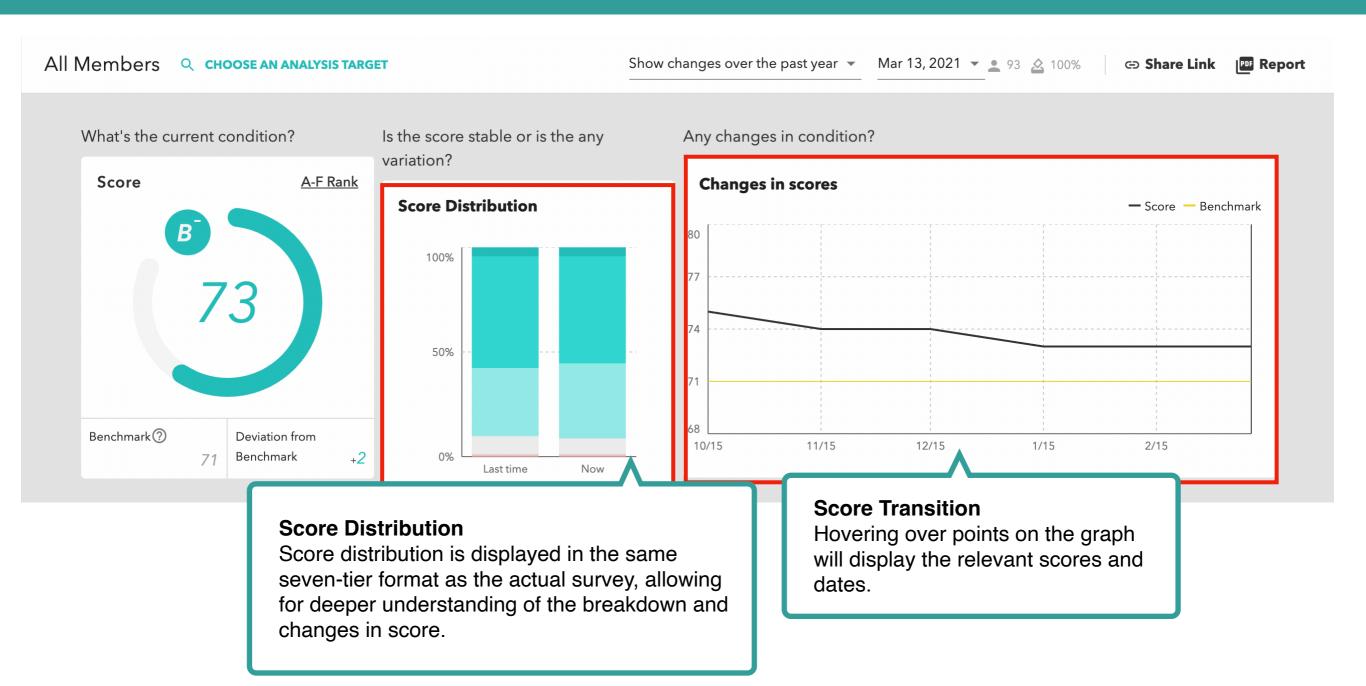
→Score Distribution can be reviewed on the Overview page. (See p.6)

Make use of benchmark and internal comparisons to identify the unique characteristics of your organization.(See p.12)

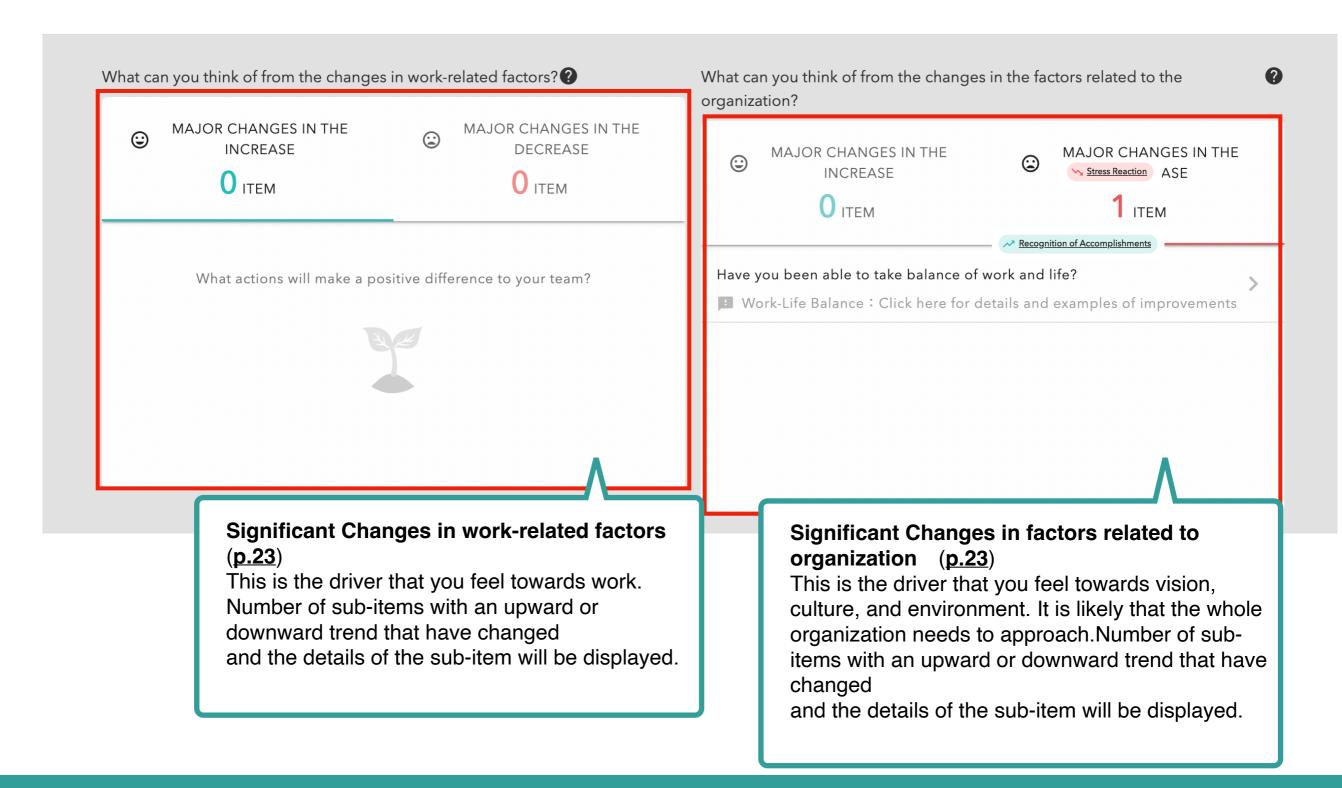
Overview - About



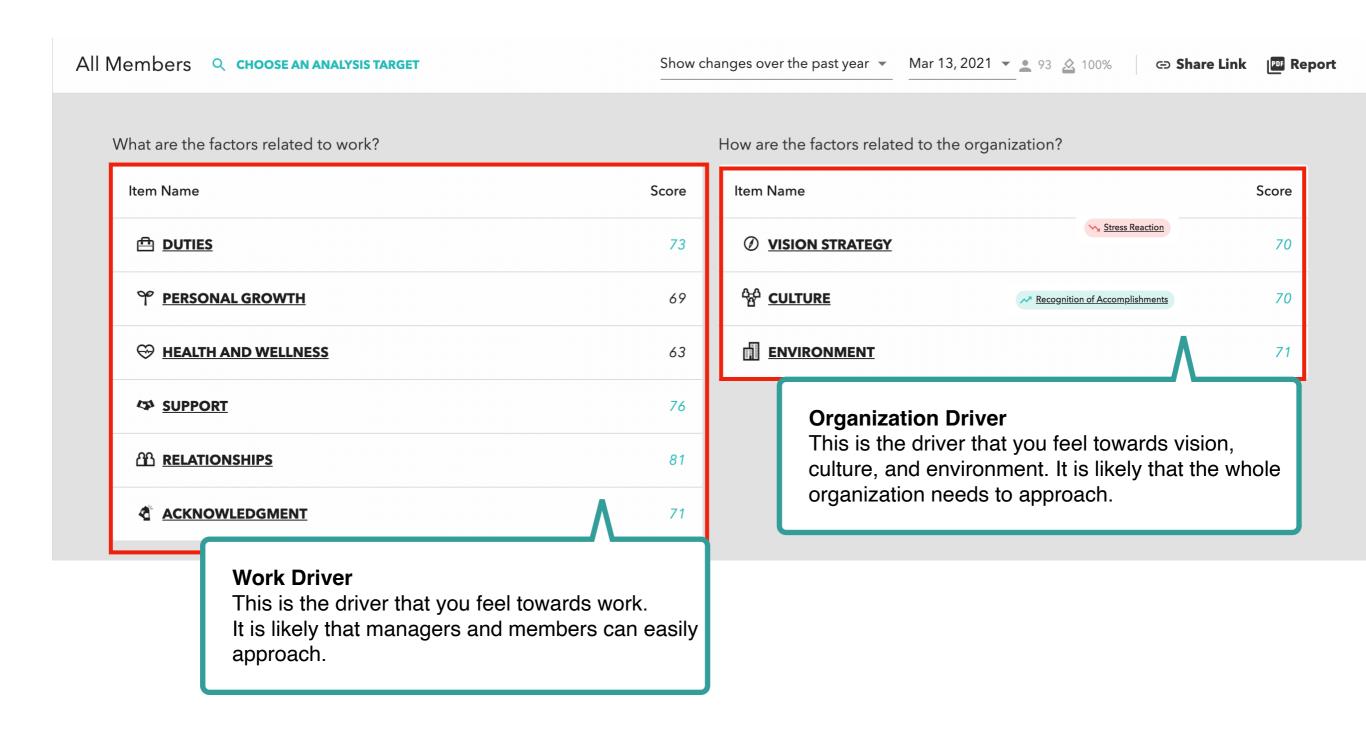
Overview - Score Changes and Distribution



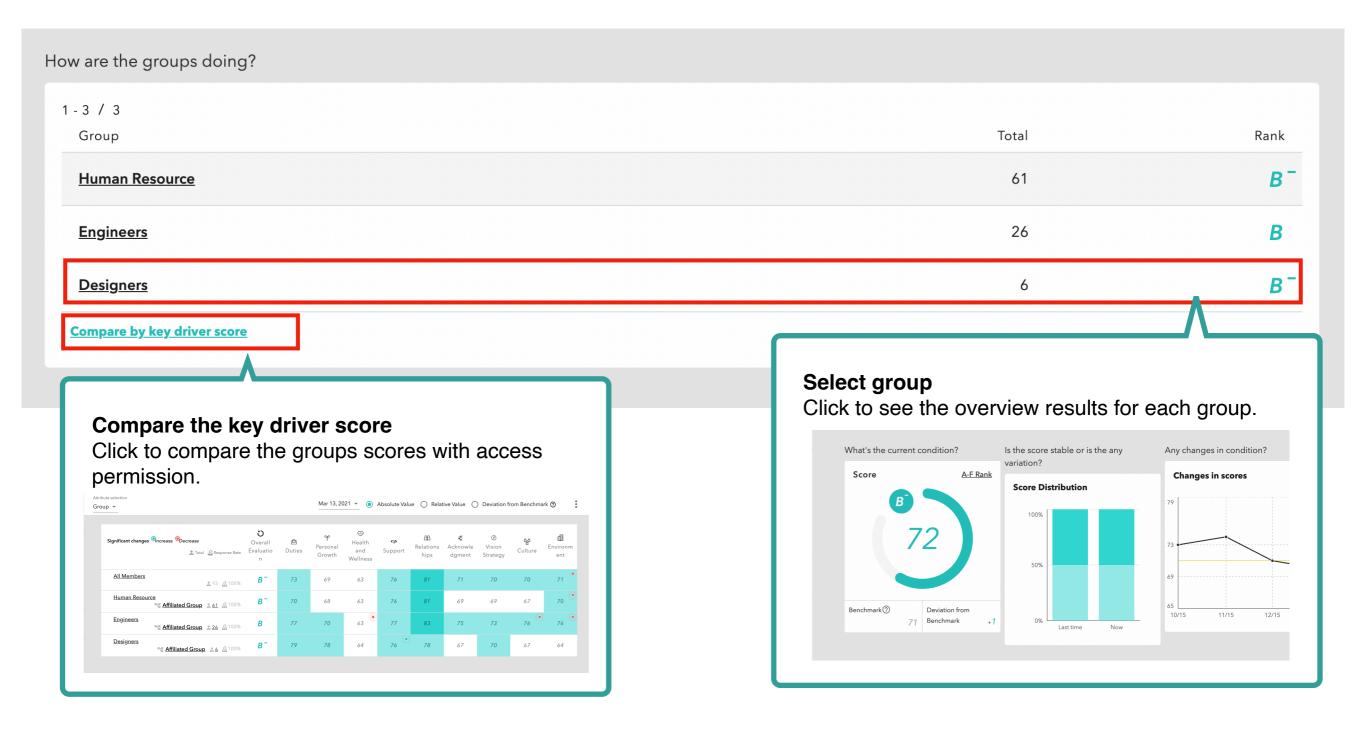
Overview - Major changes in the increase/decrease of items



Overview - Work Driver and Organization Driver

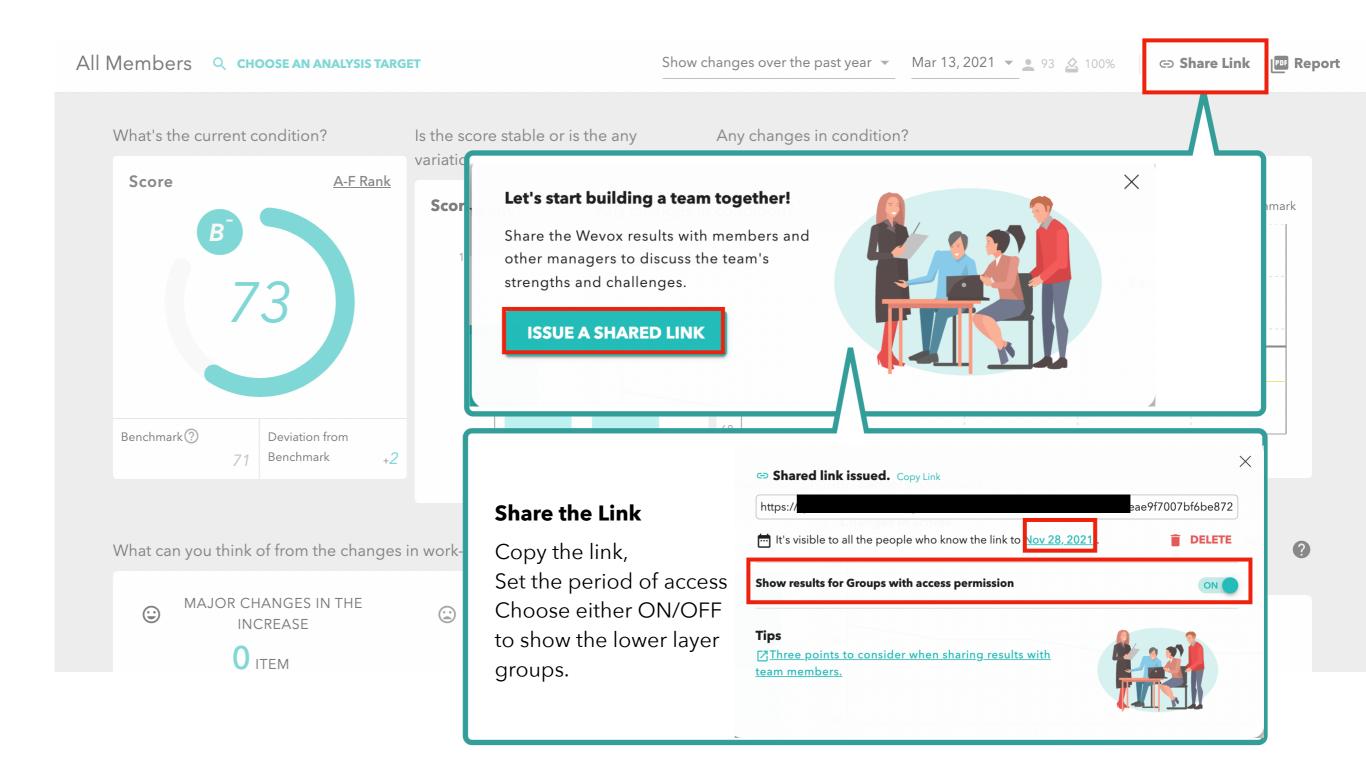


Overview - List of Other Groups with Access



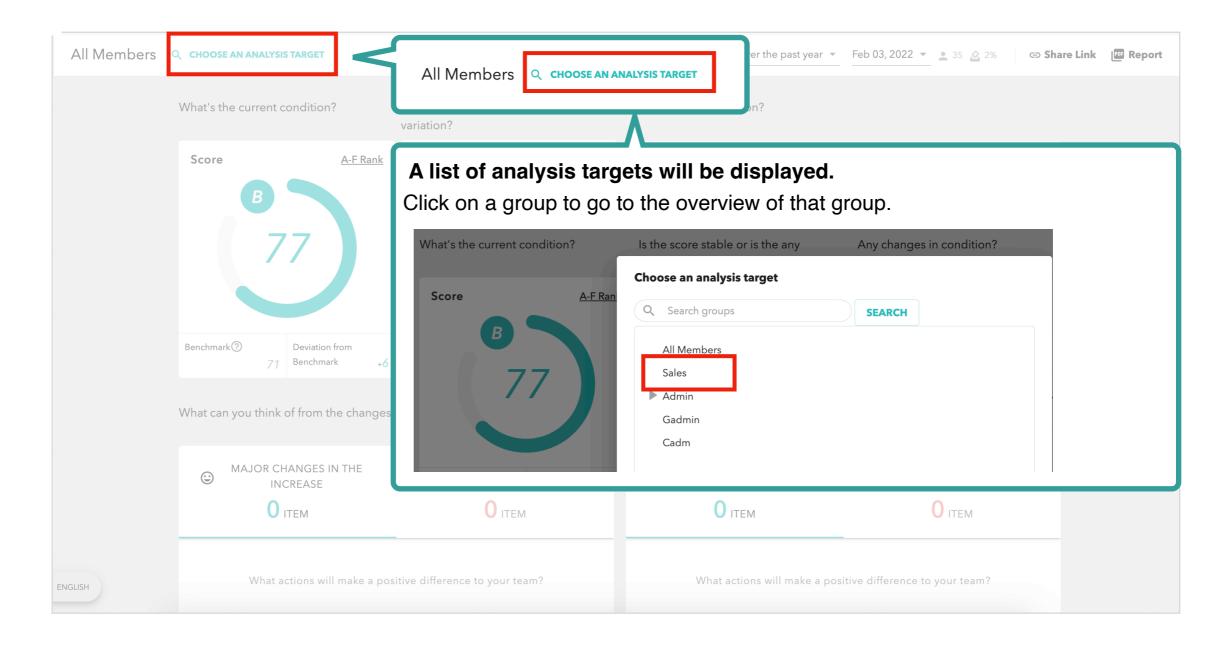
Overview - Link for Sharing Results

Create a link to share the results for any member regardless of access permission.



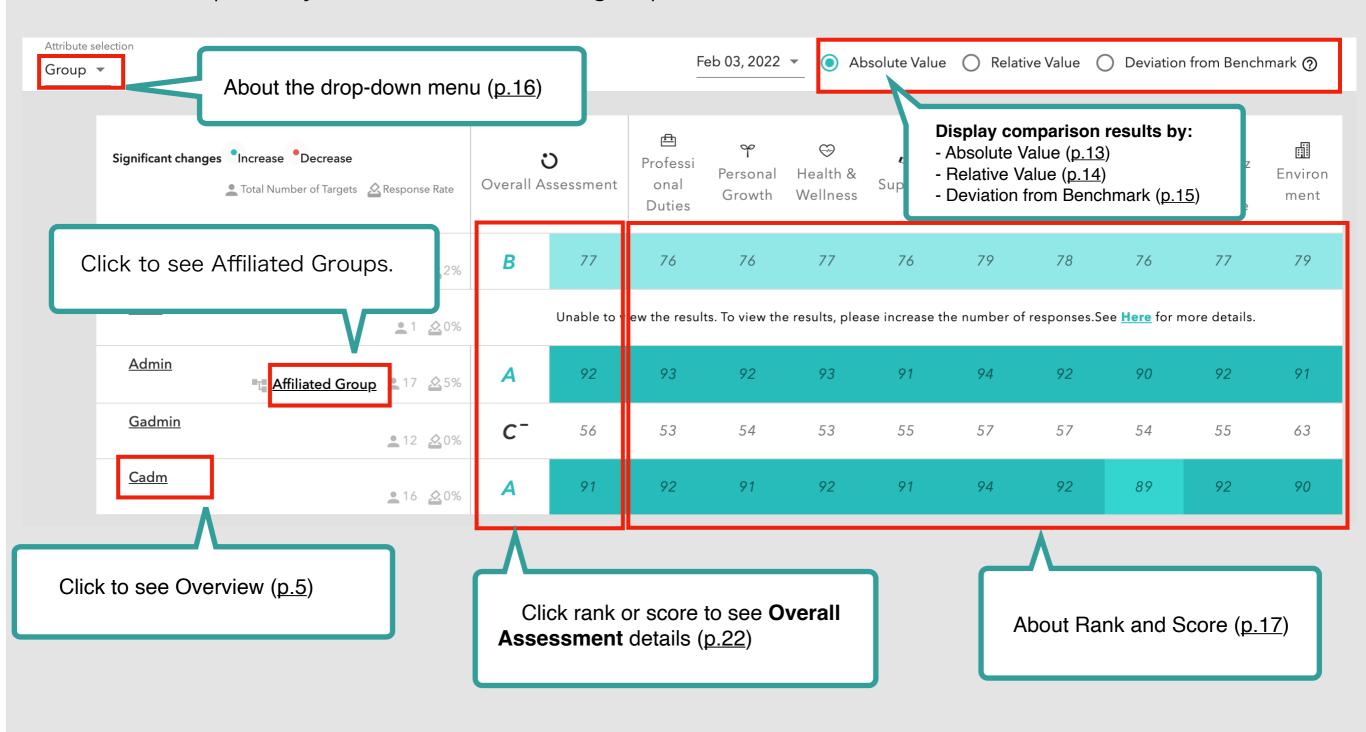
Overview - Choose Analysis Target

When you select a group that you have permission to view, you will be taken to the over view of that group.



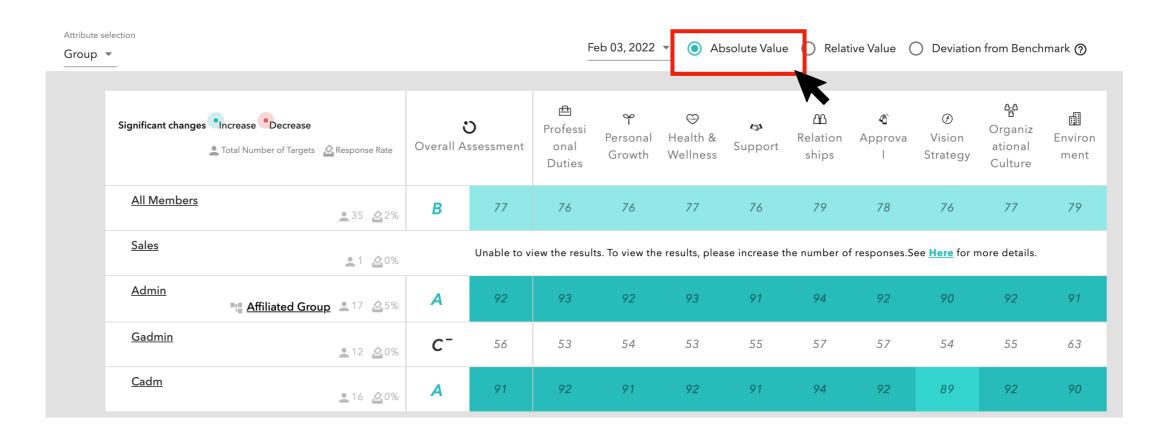
Comparison - About

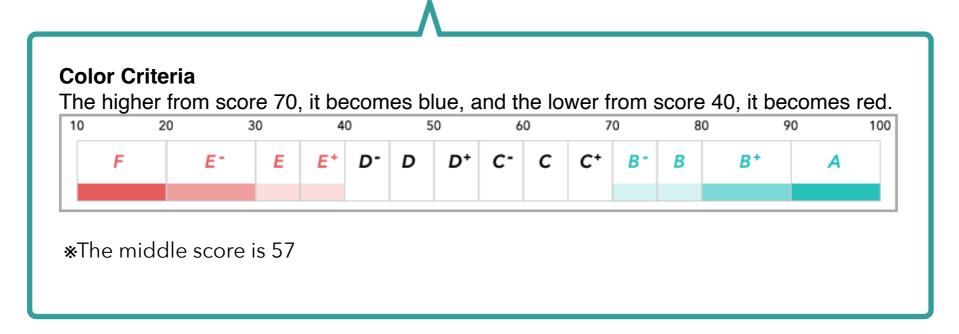
View and compare key driver results for each group.



Comparison - Absolute Value

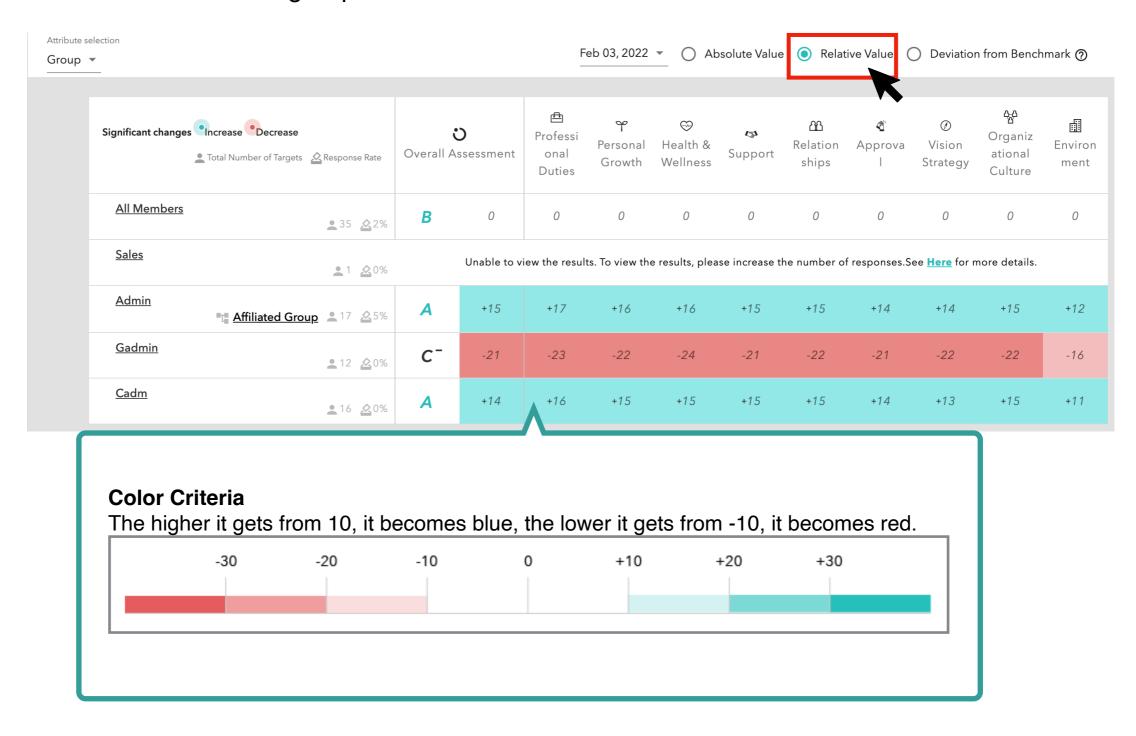
Each group and attributes' average score is displayed.





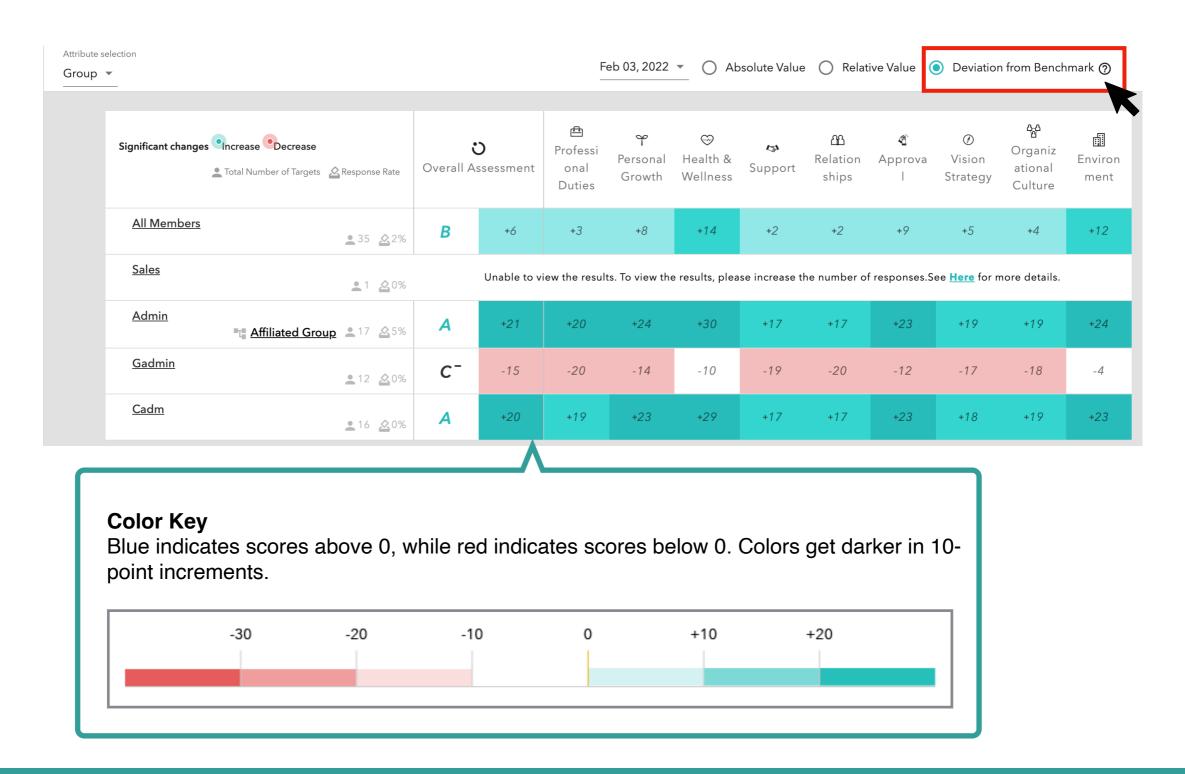
Comparison - Relative Value

It shows the relative value of each group when the score of all members is set to "0".



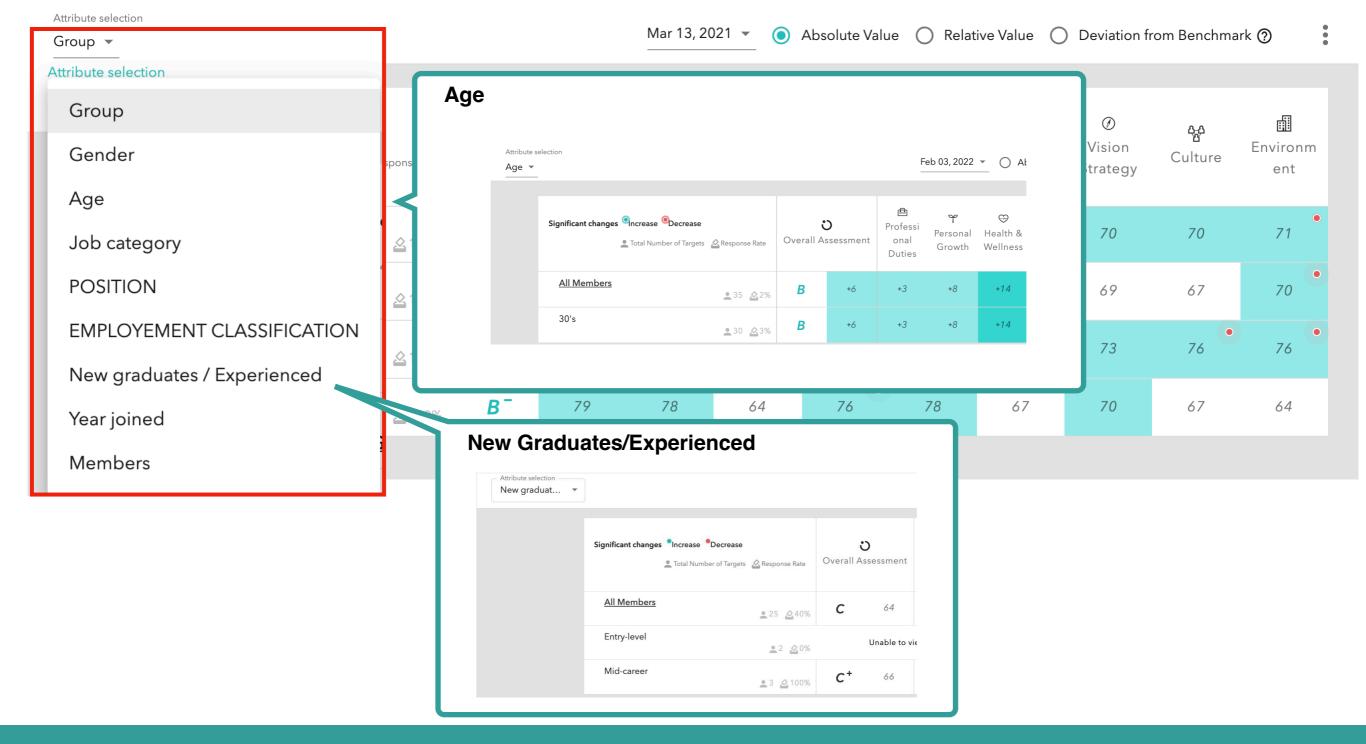
Comparison - Deviation from Benchmark

The deviation between group scores and benchmark is calculated with the benchmark set to "0." About the benchmark (See p.33)

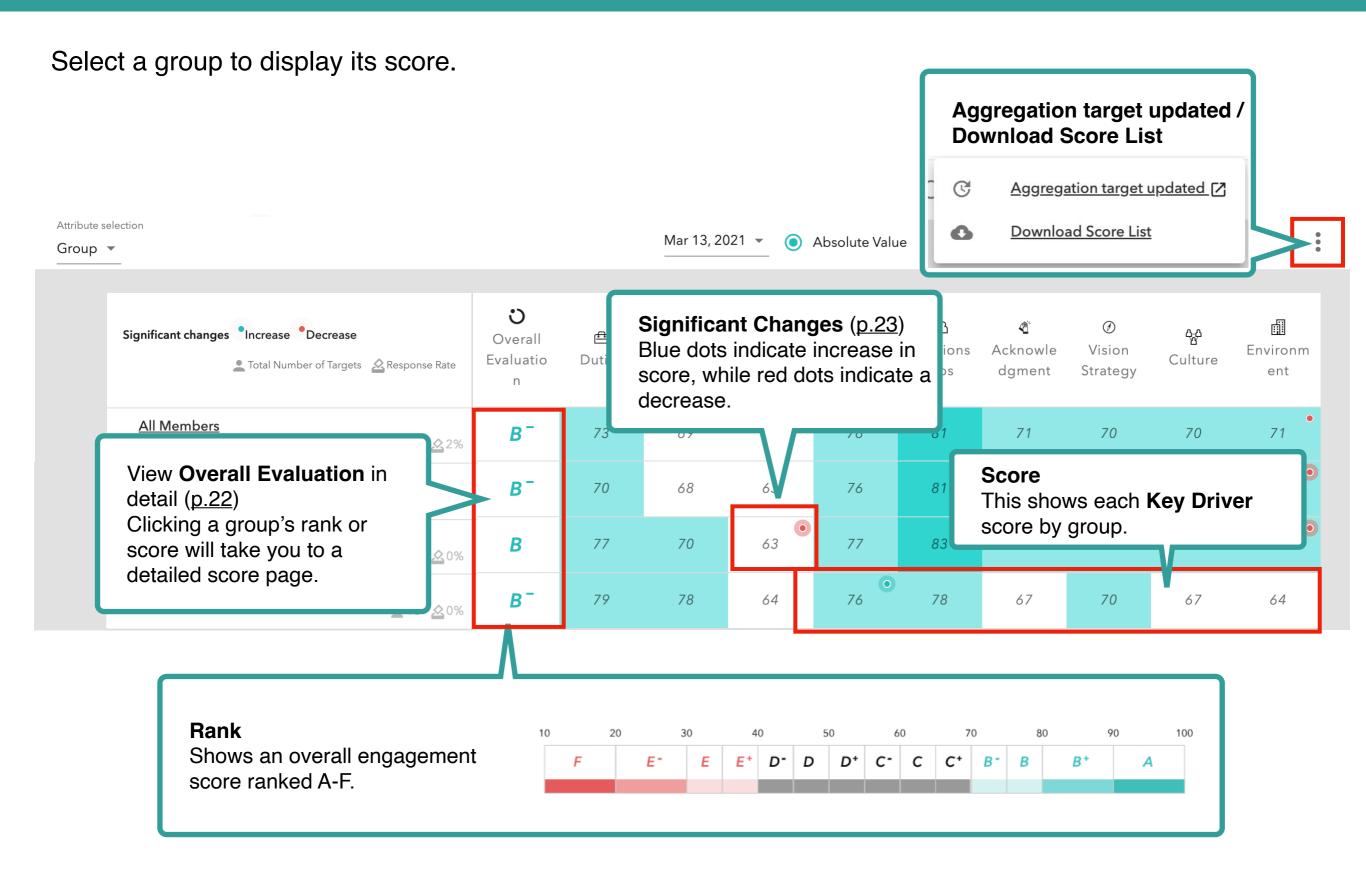


Comparison - Drop-Down Menu

Select a group or attribute to display its score for comparison. Member results can be viewed if Individual Viewing Permission has been granted.

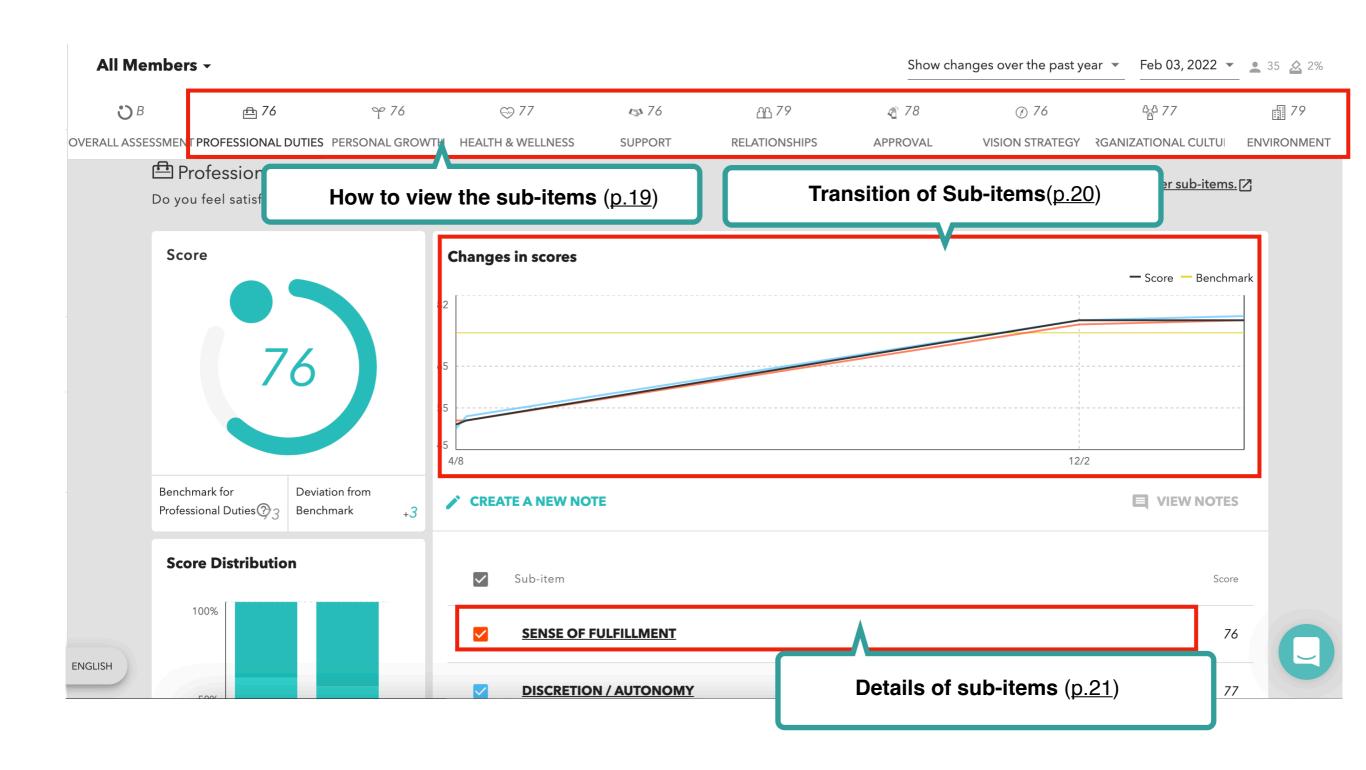


Comparison - Rank and Score



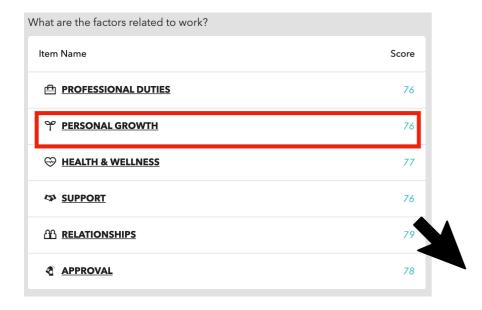
Analysis of Sub-Items - Analysis of sub-items

You can view the score details of the sub-items that make up the key driver.



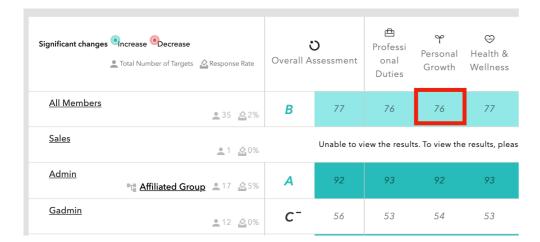
Analysis of Sub-Items - How to view the Sub-items

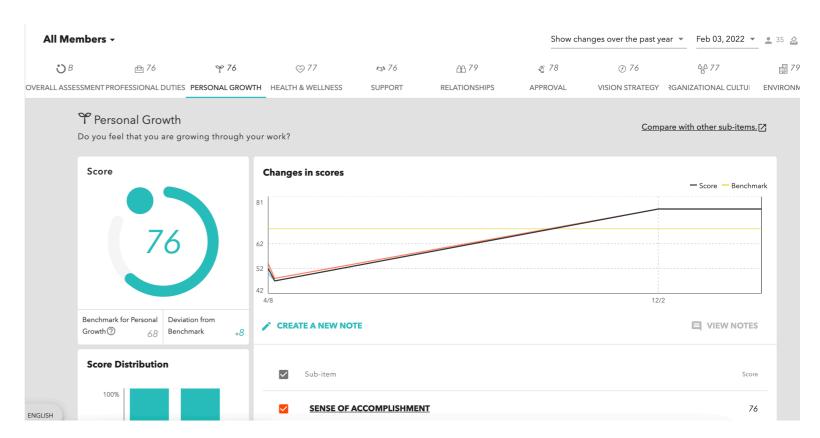
A. Select the key driver in the overview screen



B. Select the numerical value for each key driver on the comparison screen.

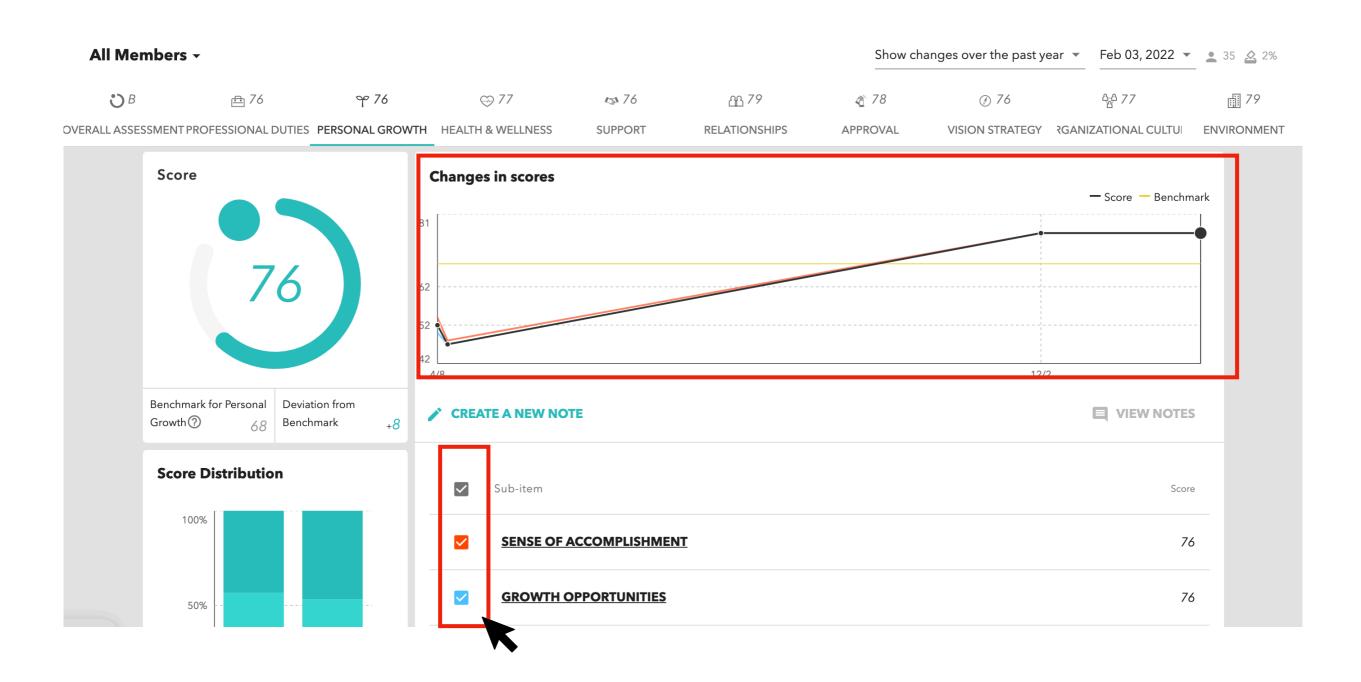






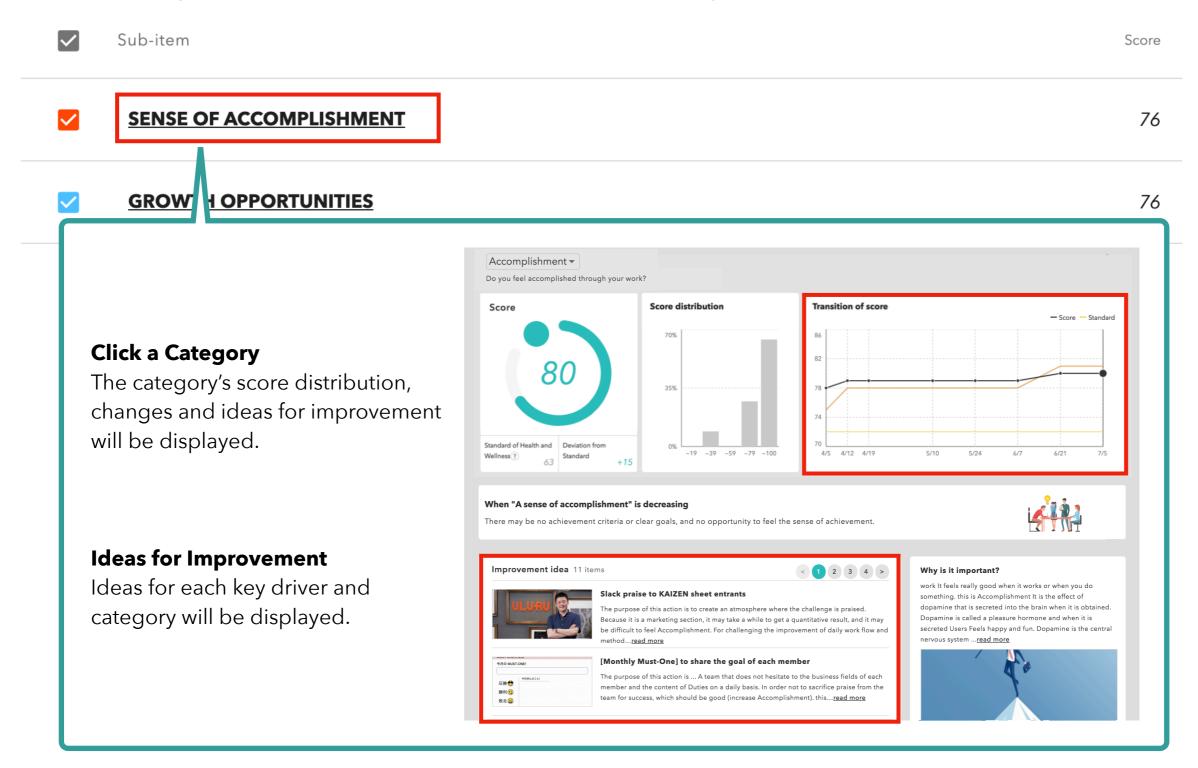
Analysis of Sub-Items - Transition of Sub-items

Click on the item to display the item's score distribution, transition. Click on the checkbox of a sub-item allows you to switch between showing and hiding the transition of the key driver and the transition of the sub-item that is mainly displayed.



Analysis of Sub-Items - Details

Click on a category to display its score distribution and changes.



Analysis of Sub-Items - Overall Evaluation

Check the comparisons and trends for each group.

Select Group

If you want to view the scores of a specific group, you can select it from the ▼ mark.

Overall Evaluation

This section provides an overview of the group.

Key Driver Score

Click to view details (p.20), including subitems for the key driver in question.

Score for each small item

A list of all 26 sub-item scores (p.36) associated with the nine key drivers can be viewed. You can also switch between "absolute value / benchmark / comparison with any group" in the upper right corner of the graph.





what are the factors related to work	K:		now are the factors related to	trie organization:	
Item Name	Score	Sub-items that changed	Item Name	Score	Sub-items that changed
PROFESSIONAL DUTIES	76			76	
° PERSONAL GROWTH	76		ORGANIZATIONAL CULTURE	77	
	77		ENVIRONMENT	79	
◇ <u>SUPPORT</u>	76				
	79				
€ APPROVAL	78				



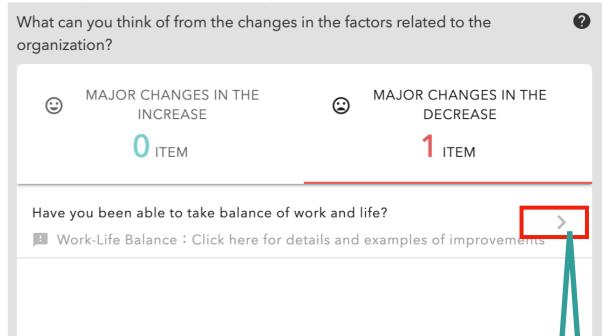
Significant Changes

Take a closer look at significant changes in scores over time. When reviewing scores, start by focusing on items with **Significant Changes**.

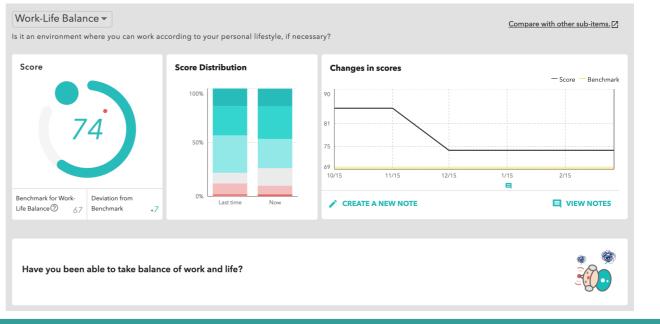




Wevox calculates the statistical significance of score changes based on variability in individual responses. Changes that exceed a certain threshold and are deemed significant will be displayed as **Significant Changes**.

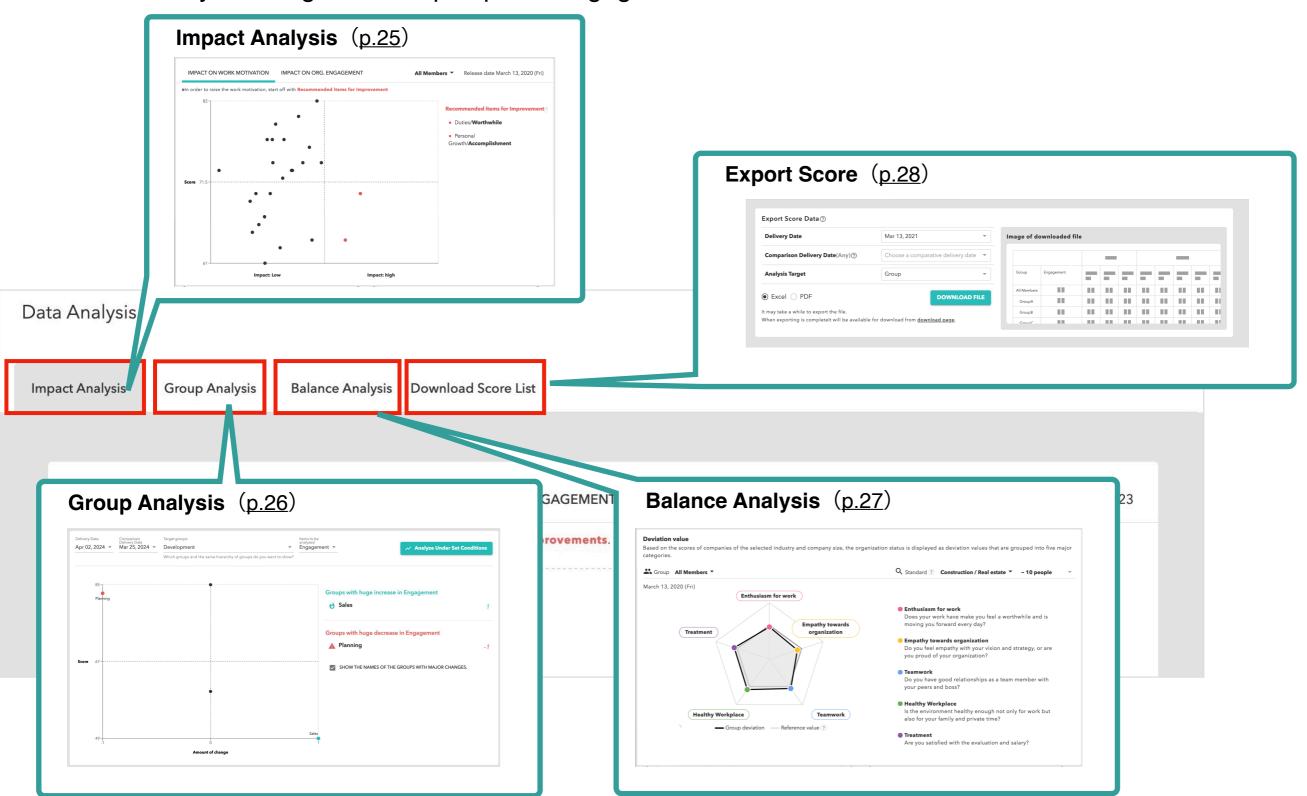


Click any of the listen items to see details of any significant changes. $(\underline{p.18})$



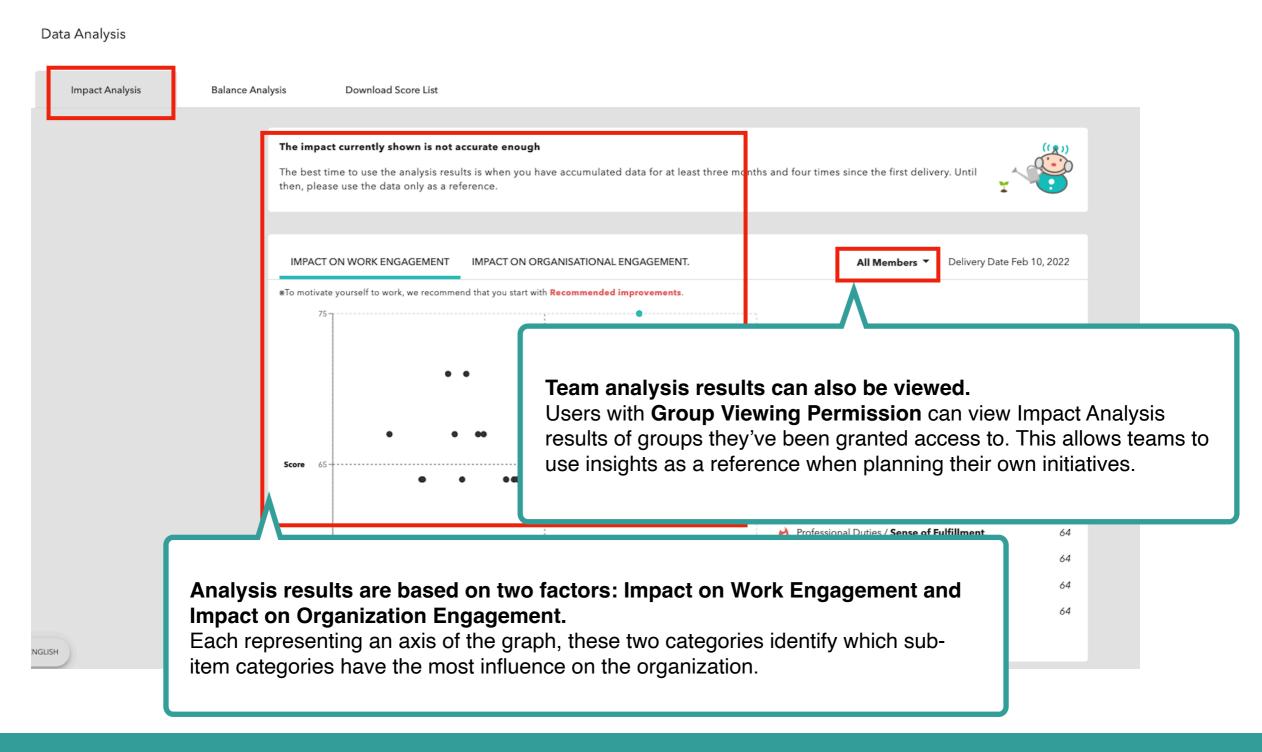
Data Analysis - About

A detailed analysis designed to help improve engagement scores.



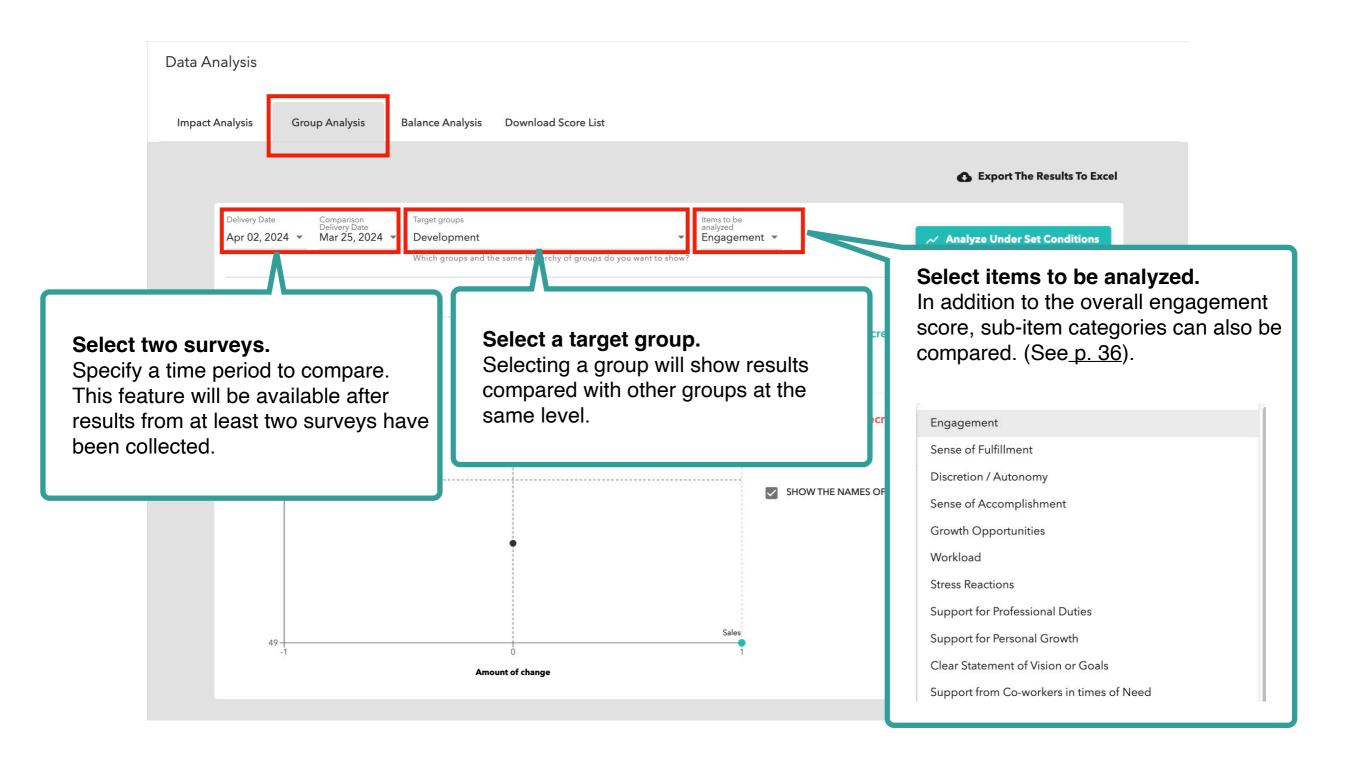
Data Analysis - Impact Analysis

This analysis function calculates which factors will have the most impact in improving engagement. Comparing impact and score, **Strengths** and **Recommended Improvements** are displayed in a simple four-quadrant matrix.



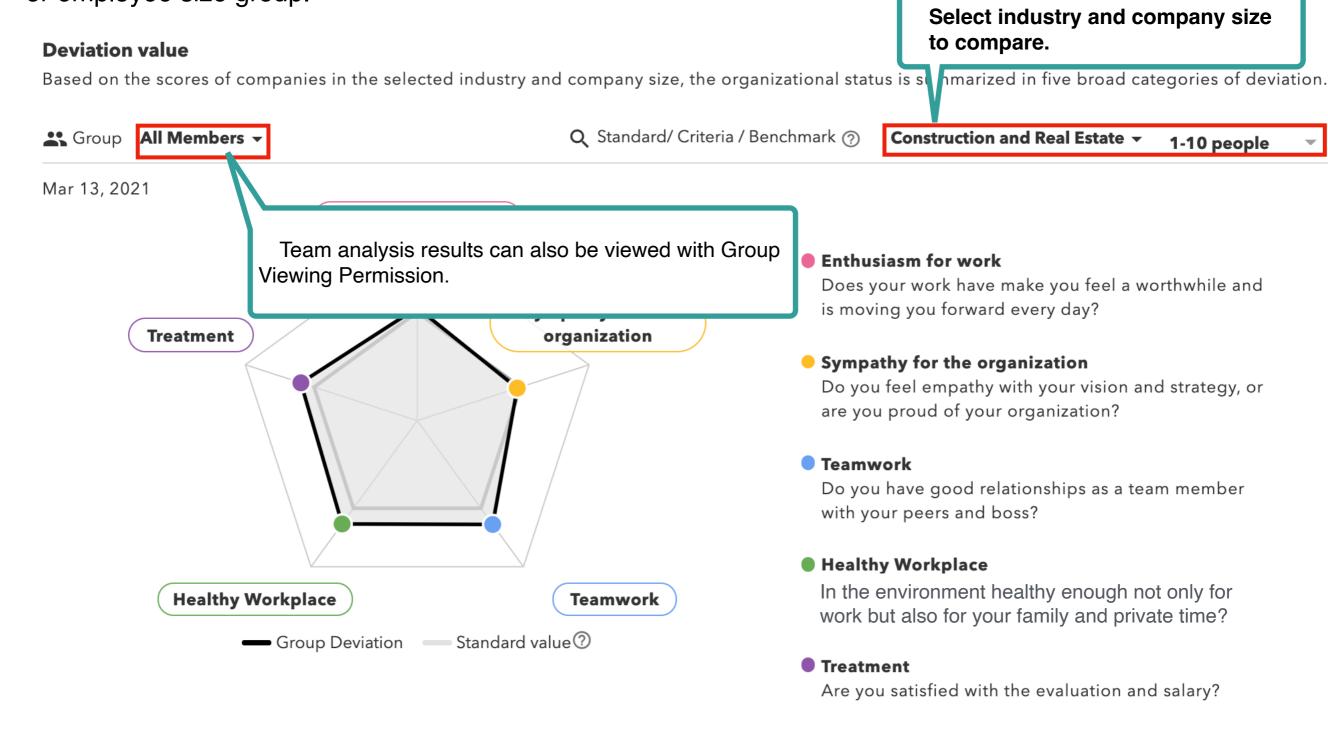
Data Analysis - Group Analysis

Select any two surveys to compare score changes over time.



Data Analysis - Balance Analysis

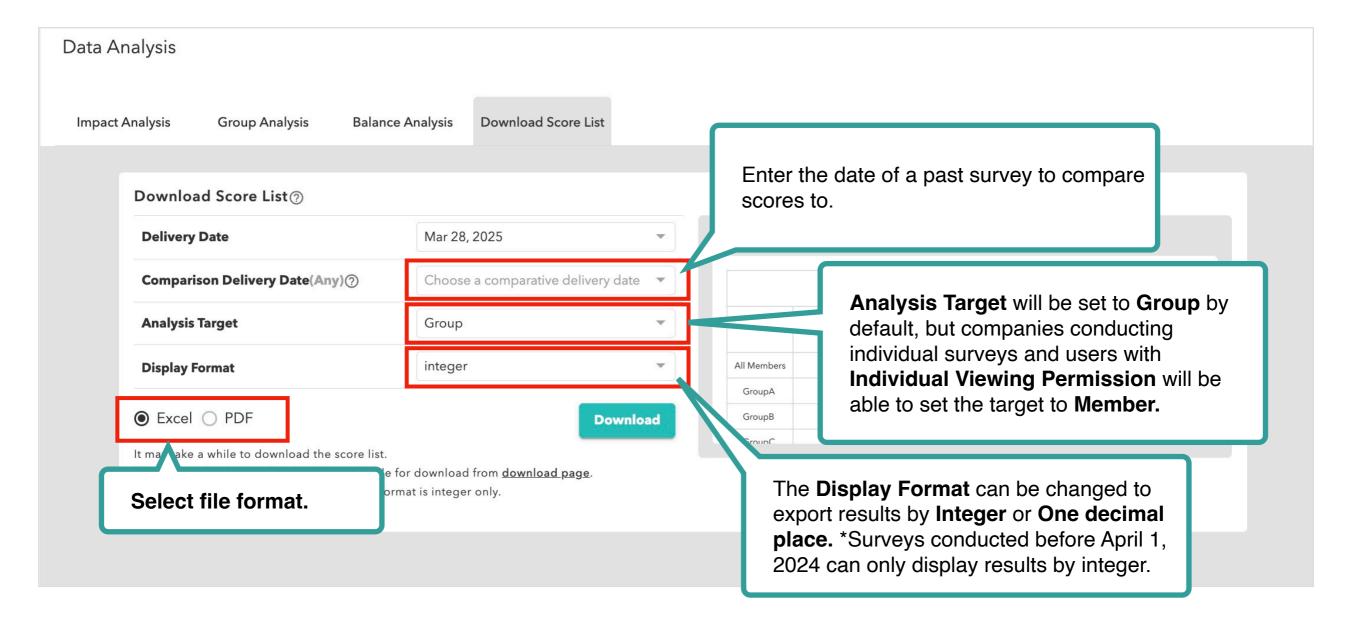
The feature groups the 9 key drivers into 5 categories and shows performance as deviation scores, based on filters like industry and company size. The gray line represents the benchmark for the chosen industry or employee size group.



Data Analysis - Export Scores

Results can be exported as an excel or .pdf file.

Users with **Individual Viewing Permission** will be able to export **Member** results.



Note If the number of responses is insufficient, "0" will be displayed in the exported list. Similarly, if no group is available for comparison, "0" will be displayed.

Wevox Quest

Wevox Quest provides users with a treasure trove of knowledge tailored to help their teams overcome problem points and move forward collectively. A wide range of content is available, from free resources to premium options in **Engagement Run! Booster** and **Engagement Run! Lite**.



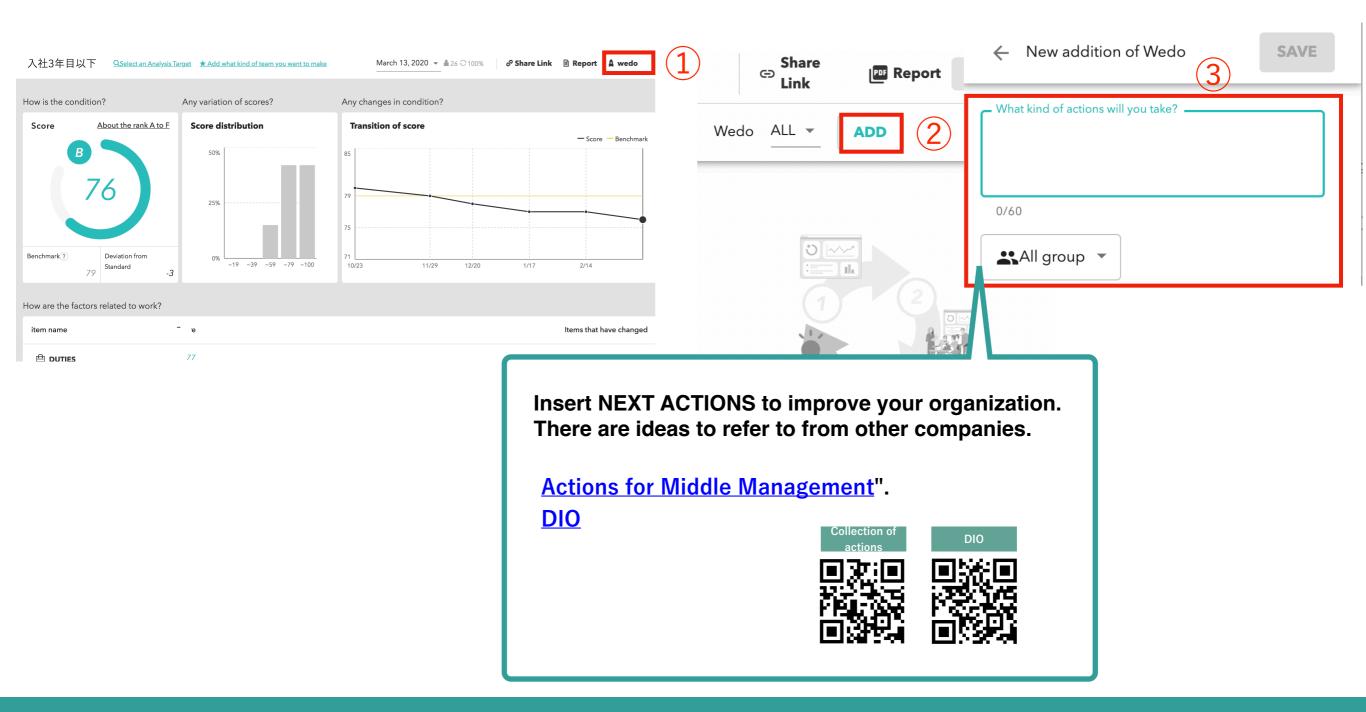
We library

We library is a resource site for Wevox users, offering various resources and public classes that cover key elements for improving engagement. In addition to detailed explanations of the Wevox system, users can learn more about the concept of engagement with real-world examples. Visit the We library to learn how you can make a difference!



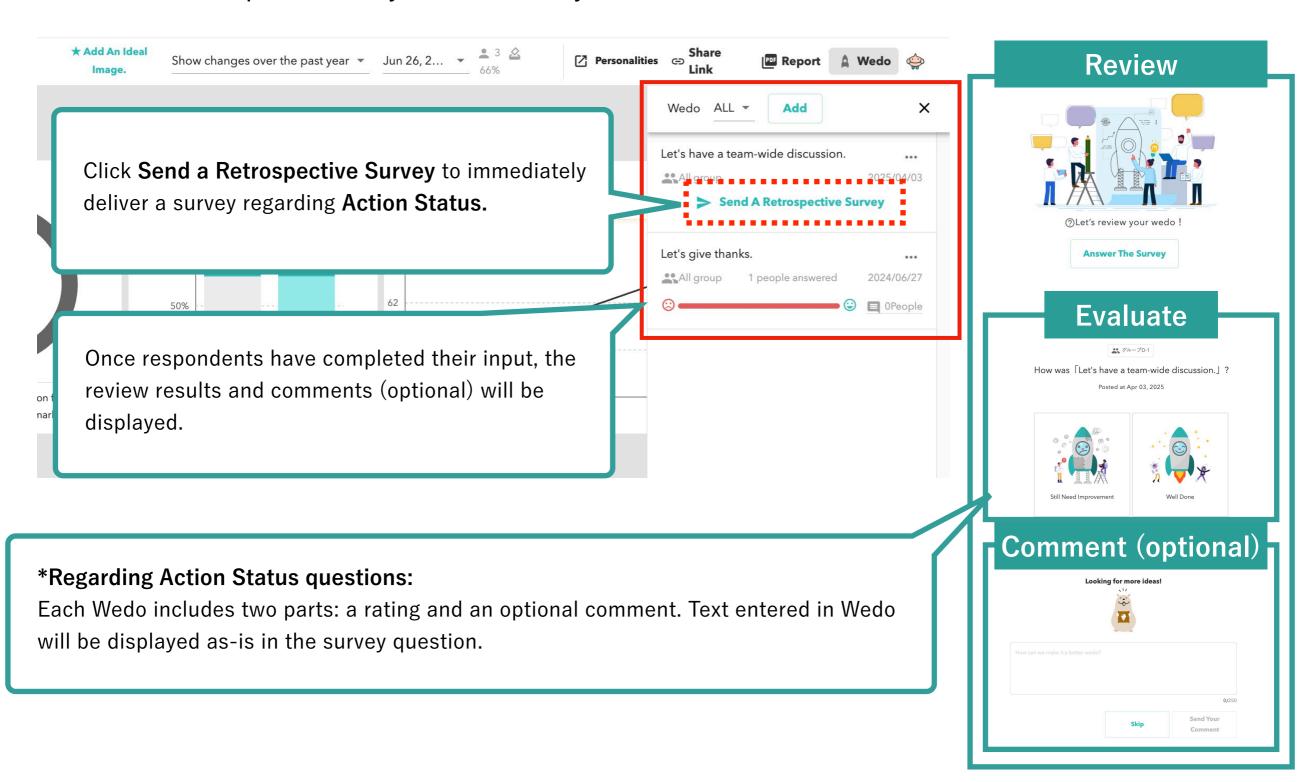
Wedo - About

Wedo is a place to plan and keep track of your Improvement Actions. Comments left in Wedo can be sent out to all members of your team.



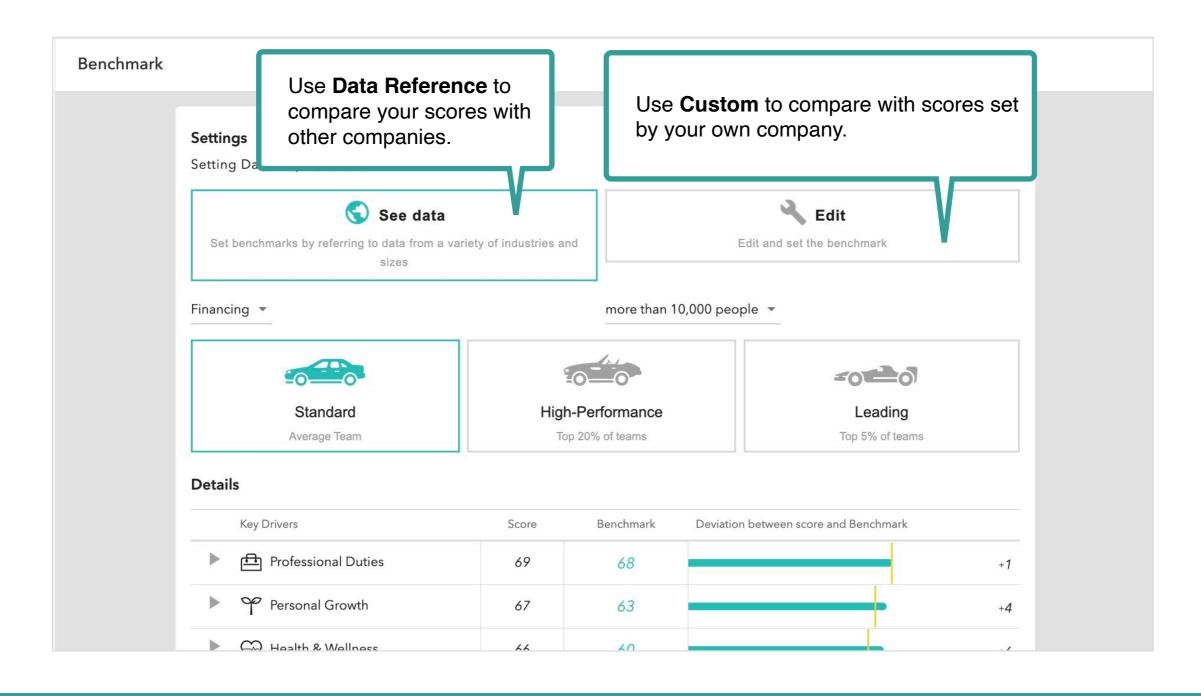
Wedo - Reflect and Grow

Deliver reflection questions to your team at any time.



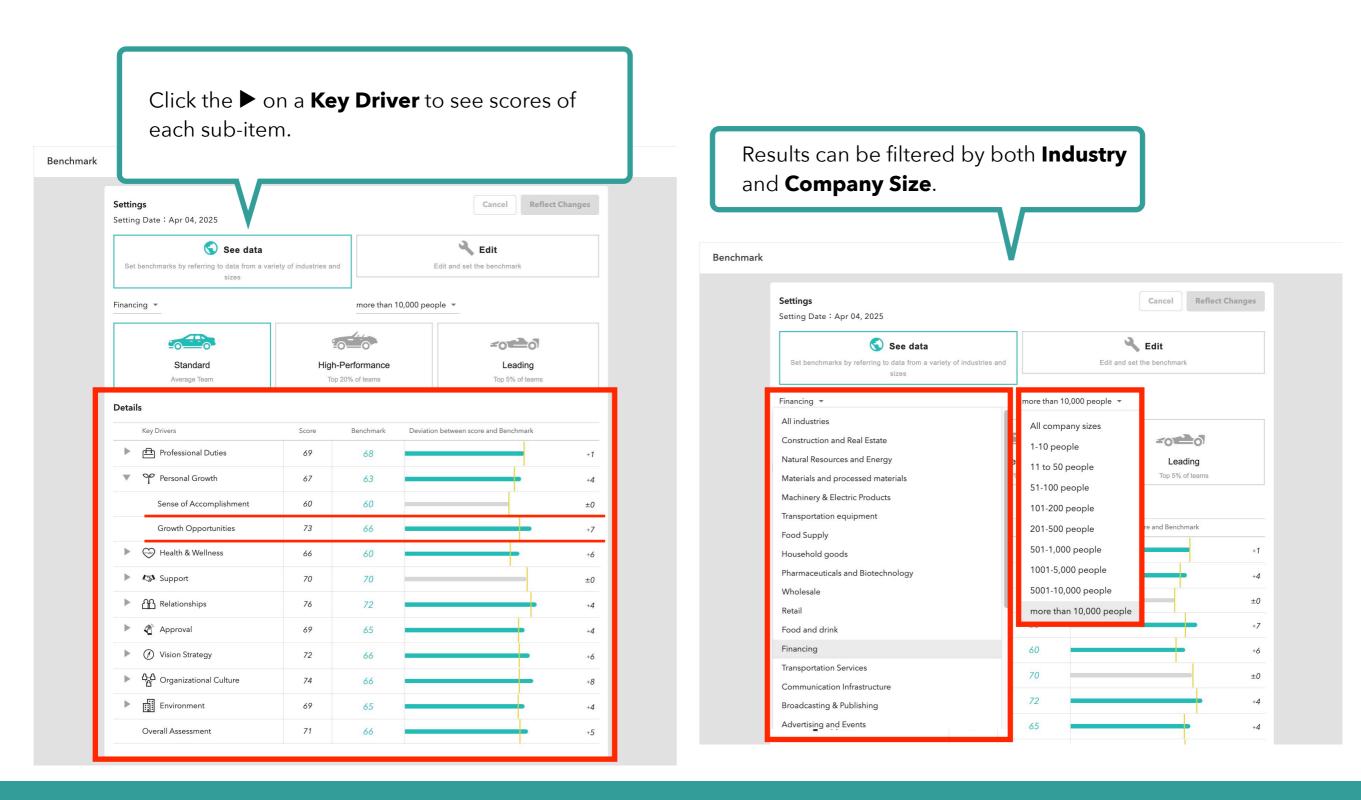
Benchmark - About

A benchmark is a reference point used to analyze performance compared against a specific score. There are two types: **Data Reference**, which compares your scores with those of other companies, and **Custom**, which compares with a target score set within your organization. Owners can change these settings.



Benchmark - Advanced Settings

The following settings can be used to make more precise comparisons.



About the Key Drivers

Name of Key Driver	<u>Definition</u>	Cause Examples
Professional Duties	Do you feel rewarded through your duties? Are you given the discretion you need to perform your duties?	Not understanding the purpose of the dutiesManagers hasn't delegated authority
Personal Growth	Do you feel accomplished through your work? Are you improving your competencies and skills through your work?	Goals are not set wellDoing the same thing every day
Health & Wellness	Is your workload adequate? Are there any stress reactions such as headaches, irritation, or frustration?	Too much workloadUsing too much concentration and physical strength
Support	Are you receiving support from your boss or co-workers for your job or growth?	Lack of communication for supportLack of leadership of manager
Relationships	Do you have a good relationship with your manager or co-workers?	Lack of communicationLack of trust
Approval	Do you feel recognized by your surroundings?	 Employees may not be receiving attention from their surroundings Not enough praise for results and action
Vision Strategy	Are you confident and sympathetic to the company's ideology, strategy, and business content?	 Vision and mission is not well installed Employees do not have trust in the board
Organizational Culture	Whether the company's culture is good for employees	 Too much sectionalism between department Difficult to challenge because of the accuse when failing
Environment	Are you satisfied with your business environment, such as salary, benefits, and work environment?	 Too much noise at the workplace Not enough compensation compared to the work



About the Key Drivers and Items

Name of Key I	Name of Key Driver Name of Item		<u>Definition</u>
Professional Duties	Sense of Fulfillment	Do you feel fulfilled through your duties?	
	Discretion/Autonomy	Are you given the discretion necessary to carry out your duties?	
Personal Growth	Sense of Accomplishment	Do you get a sense of accomplishment through your work?	
	Growth Opportunities	Are you able to improve your abilities and skills through your work?	
Health & Wellness	&	Workload	Is your workload appropriate?
	SS	Stress Reaction	Are you experiencing stress reactions such as headaches, irritation, or irritability
		Support for Professional Duties	Do you have the support you need to carry out your duties?
Suppo	upport	Support for Personal Growth	Are you receiving support for your growth?
Tabbo		Clear Statement of Vision or Goal	Do you communicate the mission and goals of your department and indviduals in an easy-to-understand manner?
		Support from Co-workers in times of Need	Are your colleagues willing to help you when you're in trouble?
Relationships	hins	Relationship with Manager	Do you have a good relationship with your manager?
	niip3	Relationship with Colleaues	Do you have a good relationship with your workmates?
		Approval of Remarks and Opinions	Do you think people around you are listening to your opinions or comments?
Approv	<i>r</i> al	Recognition of Accomplishments	Are you recognized and praised for your achievements?
		Satisfaction with the Evaluation	Is your evaluation appropriate to your results and contributions?
		Sympathy for Mission and Vision	Do you sympathize with the company's corporate philosophy and management philosophy
Vision Stra	ategy	Sympathy for the Company's Policies or Business Strategies	Are you satisfied with the company's policies and strategies?
Vision stra	ategy	Pride in Business and Service	Do you feel proud of the business and services in your company?
		Trust in Management	Do you trust the management team?
		Provide Career Opportunities	If you are motivated, does the company give you a chance?
Organizational Culture	ional	Challenging Culture	Is it a company that celebrates challenging things more than failure?
	е	Interdepartmental Cooperation	Are other departments cooperative in achieving goals?
	Relevance to Praise and Recognition	Do you feel appropriate when someone is praised in your company?	
		Satisfaction with Work Environment	Is it a comfortable work environment?
Environm	nent	Work-Life Balance	Can you work in a way that fits your lifestyle if necessary?
		Satisfaction with Compensation	Do you feel that you are paid a salary and bonus worthy of your work?

